



DATE: NOVEMBER 30 - DECEMBER 01, 2017 (DURATION: 2 DAYS)
VENUE: KOSOVO BANKING ASSOCIATION

OBJECTIVES

The main objective of the training is to review the risk management practices and equip the local professionals with needed tools to implement the best practices at their institutions. The combination of theoretical knowledge and practical skills will enable the participants' to better maneuver the risk environment in your financial sector.

METHODOLOGY

Interactive presentations that will focus on providing tools and discussion to strengthen risk monitoring, mitigation and management within a financial institution. Day one will focus on managing risk at an organizational level via a risk department or committee. The second day will be an overview of useful tools to manage specific risks such as a risk register to measure the operational risk. The second half of both days will have practical case studies based on real life situations using the topics and tools presented.

NOTE: TO ENSURE APPROPRIATE AND CURRENT SUBJECT CONTENT, THE PROGRAM OUTLINE WAS DEVELOPED IN CONSULTATION WITH THE CENTRAL BANK OF THE REPUBLIC OF KOSOVO.

WHO SHOULD PARTICIPATE?

Risk practitioners at a senior level including senior managers who would like to deepen their knowledge of risk management.

REGISTRATION

Send your filled registration forms via email at KBA, or contact us at:

038 246 171 or kbatraining@bankassoc-kos.com



ABOUT THE TRAINERS

Lead trainers

Mr. **Ferdinand Tuinstra** is a senior banker and risk management advisor with extensive knowledge of emerging markets. He brings over 25 years of banking experience in the field of risk management, corporate debt (and restructuring), and corporate finance.

Mrs. **Donna Nails** is an independent consultant specializing in domestic and international development finance. She is regularly called on to conduct operational and financial audits for international finance companies, and to structure and recommend risk management practices.

Co-Trainer

Mrs. **Aida Musagic** is a lending practice and credit risk management specialist, has extensive experience working with micro finance institutions in the area of underwriting.

facilitated by

Ferdinand Tuinstra & Donna Nails

The Program - Day I

Risk Governance – some principles and what you as risk practitioners need to know

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| 1. Opening and Introductions | 0.5 hour |
| 2. Risk Appetite and Strategy | 1 hour |
| a. Risk Appetite Statement (activity) | |
| b. Strategy, capital and risk appetite | |
| 3. Risk Management Department | 1 hour |
| a. Structure and Authority | |
| b. Monthly and Quarterly Reporting | |
| i. Senior management | |
| ii. Risk Management Committee | |
| iii. Supervisory Board – Dashboard (activity) | |
| 4. Risk Management Committee | 1 hour |
| a. Developing and using a Risk Matrix (activity) | |
| b. Authority of the committee | |

Afternoon session: from 14:15 to 18:30

Practice session on “taking action” or “interpreting” certain risk events and risk reports

1. 3- 4 rounds (45 minutes each) of case scenarios in participant groups of 4 people each, as if they were “banks” competing against each other and dealing with Risk events. Includes wrap-up and plenary discussion of (a selection of) each bank’s decisions. 4 hours



DAILY SCHEDULE

09:00 – 11:00	Training
11:00 – 11:15	Coffee break
11:15 – 13:15	Training
13:15 – 14:15	Lunch break
14:15 – 16:15	Training
16:15 – 16:30	Coffee break
16:30 – 18:30	Training

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The Program - Day II

Practical tools for managing your risk domain

1. Tools to Monitor and Manage Specific Risks:
 - a. Financial Risks 0.5 hour
 - i. Types of Limits
 - ii. Stress testing
 - b. Operational Risk 1 hour
 - i. Operational Risk Register
 - ii. Operational Risk Committee
 - c. Credit Risk Tools for Effective Portfolio Management 1.5 hour
 - i. Loan Review
 - ii. Risk ratings
 - d. Other risks 0.5 hour
 - i. External (reputation/legal/compliance)
 - ii. Business Risk including new product development

Afternoon: from 14:15 to 17:30

Practice session on “taking action” or “interpreting” certain risk events and risk reports

2. 2-3 rounds (of 45 minutes each) of case scenarios in participant groups of 4 people each, as if they were “banks” competing against each other and dealing with Risk events. Includes wrap-up and plenary discussion of (a selection of) each bank’s decisions. 3 hours



BEST
PRACTICE

DAILY SCHEDULE

09:00 – 11:00	Training
11:00 – 11:15	<i>Coffee break</i>
11:15 – 13:15	Training
13:15 – 14:15	Lunch break
14:15 – 16:15	Training
16:15 – 16:30	<i>Coffee break</i>
16:30 – 17:30	Training
17:30 – 17:45	<i>Evaluations / Certificates</i>