

# Online Training Courses Announce

*Kosovo Banking Association and House of Training*

## SUMMARY


Over the years, the KBA-Banking Academy has contributed greatly to increasing the human resource professional capacities for the banking sector by providing highly specialized training for our members. Due to our efforts and support from our partners, we have provided this training in a very cost-effective way while providing the latest knowledge with accredited international partner institutions and highly qualified and experienced trainers. While KBA has shifted most of its activities to online platforms during the COVID-19 pandemic, one of the main challenges has been the need to move training from the conventional format of physical presence to the Online Training and E-learning Platforms.

In this regard, KBA has been cooperating with its partners especially with House of Training from Luxembourg to access means for these Online Training and E-Learning programs. Our aim until now was to offer courses face to face to give the banking professionals the opportunity to a larger learning experience but the COVID-19 pandemic has imposed that we find new ways to keep fulfilling our mission, therefore even after we pass the COVID-19 pandemic we plan to have a blended approach to conventional and online training.

Considering that we have canceled all KBA training which were scheduled to be held during April, May, June, July, August, we would like to offer our sector the opportunities to take the training online. With this amount, we can offer for the moment an unlimited number of licenses to access the E-learning platforms for each bank, while for the virtual courses KBA will process all applications but the admission and approval will be subject to our partner (House of Training) with a limited number of participants. If admitted to such training, the participant will not pay any additional fees.

The offer contains a wide range of training including courses for Risk, AML, Capital Markets, Digital Finance, Derivatives, GDPR, Back-Office Operations, Internal Audit, Compliance, Cyber Security, Project Finance, Project Management, FATCA and other fields of interest for the banking sector with up to 50 different courses (40 virtual classroom courses and 10 e-learning platform courses). For more details, please find attached the links for each course. These courses are normally much more expensive to be delivered and we appreciate very much the support given by the Luxembourg Government on delivering the technical assistance to our country at this reasonable cost.

## METHODOLOGY

-  **Virtual Courses** - the lecturer will deliver a course via Webex (or any other online platform) for participants registered for the training.

## KBA & HoT Online Training Courses

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- ✚ **E-learning Platforms** - material will be available for participants but no interaction with a lecturer. The participant will receive its credentials to access online at the platform and will have access to that up to six (6) months.

## SUBSCRIPTIONS MAY BE MADE INTO THE COURSES UNDER THE FOLLOWING CONDITIONS:

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- ✚ Interested persons are requested to understand the content of the course and ensure that this is relevant to them before registering.
- ✚ In order to comply with EU GDPR regulations, those wishing to subscribe to a course must do so using the attached application form.
- ✚ Requests for subscription to a course must be made seven days before the scheduled start of the training by sending the applications to the Kosovo Banking Association address: [kbatrainingcenter@bankassoc-kos.com](mailto:kbatrainingcenter@bankassoc-kos.com)
- ✚ The application should be signed by the applicant. Applications signed through a digital signature will be accepted too.
- ✚ Please note: Subscriptions should not be made via the House of Training website (for which payment must be made) and no refunds will be made for persons subscribing in that way.
- ✚ Confirmations of enrollment will be sent to all applicants that have been accepted onto a course. Details of waiting lists or non-availability of places on courses will be provided to applicants by the ATTF team.
- ✚ Virtual classroom courses are subject to course maxima (various) and minima (6).
- ✚ Participants are required to have a good command of English, sufficient for them to both understand the course content and to participate.
- ✚ Participants are requested to participate actively in the courses, respect instructions of the trainer and adopt the appropriate discipline required in the context of a "virtual classroom".
- ✚ Participants must have the necessary PC equipment and internet connection to take part on a course and to carry out any necessary connection tests before a course starts.
- ✚ All participants who sign up to a course commit to attend all parts of it. Unjustified absences by a participant from a course will result in their exclusion from further courses and reported to the country partner.
- ✚ All subscriptions are subject to the final approval of the House of Training ATTF.

## REGISTRATION

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Send your filled registration forms via email at KBA, or contact us at:  
[kbatrainingcenter@bankassoc-kos.com](mailto:kbatrainingcenter@bankassoc-kos.com) or **038 246 171**