



DIGITAL FUTURE OF RETAIL BANKING

ONLINE TRAINING
Date: 15 APRIL 2021

OBJECTIVES

At the end of this course, you will have a better view of:

- ✚ Open banking and APIs
- ✚ FinTech and innovation in digital banking
- ✚ Regulation, how it can bring innovation in Europe
- ✚ Digital identity
- ✚ Security and the link with digital commerce
- ✚ Digital Ledger Technologies in digital finance
- ✚ How Fintech develops in Luxembourg, practical case on how this could help other markets

METHODOLOGY

- ✚ Interactive seminar, group work, debates
- ✚ The presentations are specifically oriented to banks and financial products, using problematic pronouncements and associated practical applications. Interaction is encouraged, to emphasize problem solving and reinforce knowledge transfer.
- ✚ The methodology is based on theoretical lectures, numerous practical exercises, interactivity and exchange of views, case studies.
- ✚ **This course is NOT a webinar but an interactive program. Participants are encouraged to be engaged in the sessions and to this end to have their webcam on and a well-functioning microphone.**

TARGET GROUP

- ✚ Professionals of the banking sector and digital transformation
- ✚ Fintech, digital innovation and start-ups
- ✚ Payment service providers (PSP)
- ✚ Legal and Compliance professionals in digital banking
- ✚ IT people interested in better understanding new business models

LANGUAGE

A good command of English is required.

TRAINER

Jean Diederich is a Partner of the Luxembourg branch of the consulting firm WAVESTONE, and is in charge of digital innovation, payments and regulation. He is the President of Luxembourg digital professional association APSI, member of the board of Digitaleurope, representing Luxembourg on a National Trade Association level. He is the Vice-chair of the Digital Banking & FinTech Cluster of the Luxembourg banking association ABBL and a member of the DLT/Blockchain workgroups of APSI, ABBL & ALFI. On a regular basis he is invited as a speaker in different international events like SIBOS/Swift, ICT Spring, ABBL meets members, APSI days. On a regular basis he is giving trainings at the Luxembourg House of Training in the areas of digital banking, the cloud computing, DLT...

DURATION & DATE

1 session of 4 hours (9 am – 13 pm) on April 15th 2021

PLATFORM & TECHNICAL REQUIREMENTS

WEBEX

In order to join the course participants are requested to have:

- ✚ a stable internet connection
- ✚ a device (preferably a PC) with well-functioning microphone and webcam (mandatory to be able to interact with the trainer and peers).

TRAINING CONTENT

- ✚ Introduction and basics about Digital Banking
- ✚ Open Banking, the API economy and access to accounts
- ✚ Third party providers and eCommerce
- ✚ Introduction to FinTech
- ✚ The segmentation of digital finance & FinTech in Luxembourg
- ✚ Practical interactive case on how it could be applied to Kosovo
- ✚ The Cloud revolution
- ✚ Banking as a Service
- ✚ Identity management and strong customer authentication
- ✚ Distributed Ledger Technology (DLT) and Blockchain
- ✚ Digital currencies and token
- ✚ Presentation of the results of the DLT report from ABBL (Luxembourg Bankers' Association)

REGISTRATION

Send your filled registration forms via email at KBA, or contact us at:
kbatrainingcenter@bankassoc-kos.com or **038 246 171**