

# THE AGILE PRINCIPLES AND MINDSET

ONLINE TRAINING  
Date: 11 & 12 October 2022

## OBJECTIVES

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At the end of the course, the participant will be able to gain a deeper understanding of an agile mindset and learn the practices needed to bring agility into their daily business.

## METHODOLOGY

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The course will be delivered using an Online platform in a very interactive style. Please have cameras and microphone to allow interaction.

The participants will receive an invitation to join a Microsoft teams meeting from “Business Training” our partner to deliver this training.

## TARGET GROUP

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Representatives of investment & commercial banks wishing to learn about Agile Principles and Mindset.

## LANGUAGE

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A good command of English is required.

## TRAINER

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Mr. Rudi Bringtown is a senior consultant with 18+ years of experience ranging from: leading transformations into small and large organizations, designing and launching new divisions and services on the market, managing programs, leading and training global project teams.

The industries he has operated in include: Insurance, Banking, Retail, Public Transportation, Telecommunication, Market Research, Not for-profit, Citizen Mobility and Education.

He is a firm believer and practitioner of human-centric approaches such as agility, customer experience, serious playing and design thinking.

His motto: « your customers and staff are your greatest assets; make sure they come first ».

## DATE & PLACE

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11 & 12 October 2022  
From 9am to 12pm.

## PLATFORM & TECHNICAL REQUIREMENTS

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WebEx

To join the course participants are requested to have:

- ✚ a stable internet connection
- ✚ a device (preferably a PC) with well-functioning microphone and webcam).

## CONTENT

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### The Agile Manifesto

- ✚ Values
- ✚ Principles

### Rationale & benefits of Agile

- ✚ History of Agile
- ✚ Empirical and defined processes
- ✚ The pillars of the empirical process
- ✚ The waterfall approach
- ✚ Working with uncertainty and volatility
- ✚ Agile myths
- ✚ Empirical models for improvement and change
- ✚ Business culture and Agile
- ✚ The lifecycle of product development

### Individuals and their interactions over processes and tools

- ✚ Motivated and talented individuals
- ✚ Emergent design from self-organising teams

### Working systems over comprehensive documentation

- ✚ Satisfy the customer with continuous delivery of value
- ✚ Deliver working systems frequently
- ✚ Working systems as a measure of progress
- ✚ Technical excellence and good design

### Customer collaboration over contract negotiations

- ✚ Businesspeople and developers must work together
- ✚ Face-to-face communications
- ✚ Reflect and adjust regularly

### Responding to change over following a plan

- ✚ Embrace change
- ✚ Sustainable pace
- ✚ Simplicity – The art of maximizing the amount of work not done

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### Common Agile roles

- ✚ The role of the customer
- ✚ The role of the team
- ✚ The role of the Agile leader
- ✚ The role of stakeholders

### Common Agile techniques

- ✚ User stories
- ✚ Acceptance criteria and scenarios
- ✚ MoSCoW prioritisation
- ✚ Estimation using story points
- ✚ Agile quality assurance and testing

### Common Agile practices

- ✚ The Short feedback loops
- ✚ Focus on quality
- ✚ Emergent documentation
- ✚ Visual boards
- ✚ Retrospectives
- ✚ Continuous improvement

### Relevant methods and approaches for Agile teams

- ✚ Scrum
- ✚ XP
- ✚ Kanban
- ✚ Lean

## REGISTRATION

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Send your filled registration forms via email at KBA, or contact us at:  
[kbatrainingcenter@bankassoc-kos.com](mailto:kbatrainingcenter@bankassoc-kos.com) or **038 246 171**